### BUREAU OF PUBLIC WATER SUPPLY

# CALENDAR YEAR 2011 CONSUMER CONFIDENCE REPORT CERTIFICATION FORM Glendal Utility Dustrict Public Water Supply Name O 18000 List PWS ID #s for all Water Systems Covered by this CCR The Federal Safe Drinking Water Act requires each community public water system to develop and distribute a consumer confidence report (CCR) to its customers each year. Depending on the population served by the public water system, this CCR must be mailed to the customers, published in a newspaper of local circulation, or provided to the customers upon request. Please Answer the Following Questions Regarding the Consumer Confidence Report

	Customers were informed of availability of CCR by: (Attach copy of publication, water bill or other)
	Advertisement in local paper On water bills Other
	Date customers were informed: 5/16/12
	CCR was distributed by mail or other direct delivery. Specify other direct delivery methods:
_	Date Mailed/Distributed:/_/_
	CCR was published in local newspaper. (Attach copy of published CCR or proof of publication)
	Name of Newspaper: Impact
_	Date Published: 5 / 16/12
V	CCR was posted in public places. (Attach list of locations) Clendale Willy District
	Date Posted: 5/9/12
	CCR was posted on a publicly accessible internet site at the address: www

### **CERTIFICATION**

I hereby certify that a consumer confidence report (CCR) has been distributed to the customers of this public water system in the form and manner identified above. I further certify that the information included in this CCR is true and correct and is consistent with the water quality monitoring data provided to the public water system officials by the Mississippi State Department of Health, Bureau of Public Water Supply.

esident, Mayor, Owner, etf.)

Mail Completed Form to: Bureau of Public Water Supply/P.O. Box 1700/Jackson, MS 39215 Phone: 601-576-7518

# 2012 JUM -+ AM 10: 37

### 2011 Annual Drinking Water Quality Report Glendale Utility District PWS#: 0180007 May 2012

We're pleased to present to you this year's Annual Quality Water Report. This report is designed to inform you about the quality water and services we deliver to you every day. Our constant goal is to provide you with a safe and dependable supply of drinking water. We want you to understand the efforts we make to continually improve the water treatment process and protect our water resources. We are committed to ensuring the quality of your water. Our water source is from three wells drawing from the Catahoula Formation and Lower Catahoula Formation Aquifers.

The source water assessment has been completed for our public water system to determine the overall susceptibility of its drinking water supply to identified potential sources of contamination. The general susceptibility rankings assigned to each well of this system are provided immediately below. A report containing detailed information on how the susceptibility determinations were made has been furnished to our public water system and is available for viewing upon request. The wells for the Glendale Utility District have received a moderate susceptibility ranking to contamination.

If you have any questions about this report or concerning your water utility, please contact Janice Strack at 601-583-0647. We want our valued customers to be informed about their water utility. If you want to learn more, please attend any of our regularly scheduled meetings. They are held on the second Thursday of each month at 5:00 PM at the Glendale Utility -2805 Glendale Ave., Hattiesburg, MS.

We routinely monitor for constituents in your drinking water according to Federal and State laws. This table below lists all of the drinking water contaminants that we detected during for the period of January 1st to December 31st, 2011. In cases where monitoring wasn't required in 2011, the table reflects the most recent results. As water travels over the surface of land or underground, it dissolves naturally occurring minerals and, in some cases, radioactive materials and can pick up substances or contaminants from the presence of animals or from human activity; microbial contaminants, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife; inorganic contaminants, such as salts and metals, which can be naturally occurring or result from urban storm-water runoff, industrial, or domestic wastewater discharges, oil and gas production, mining, or farming; pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm-water runoff, and residential uses; organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations and septic systems; radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities. In order to ensure that rap water is safe to drink, EPA prescribes regulations that limit the amount of certain contaminants in water provided by public water systems. All drinking water, including bottled drinking water, may be reasonably expected to contain at least small amounts of some constituents. It's important to remember that the presence of these constituents does not necessarily indicate that the water poses a health risk.

In this table you will find many terms and abbreviations you might not be familiar with. To help you better understand these terms we've provided the following definitions:

Action Level - the concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

Maximum Contaminant Level (MCL) - The "Maximum Allowed" (MCL) is the highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Maximum Contaminant Level Goal (MCLG) - The "Goal" (MCLG) is the level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Parts per million (ppm) or Milligrams per liter (mg/l) - one part per million corresponds to one minute in two years or a single penny in \$10,000.

Parts per billion (ppb) or Micrograms per liter - one part per billion corresponds to one minute in 2,000 years, or a single penny in \$10,000,000. TEST RESULTS Likely Source of Contamination MCLG MCL Range of Detects Unit Violation Date Level Contaminant or # of Samples Measure Collected Detected Exceeding -ment MCL/ACL **Inorganic Contaminants** Discharge of drilling wastes; discharge 2 2011 .005 .002 - .005 ppm 10. Barium Ν from metal refineries; erosion of natural deposits Discharge from steel and pulp mills; 100 100 N 2011 1 .9 - 1ppb 13. Chromium erosion of natural deposits Corrosion of household plumbing 0 1.3 AL=1.3 ppm N 2010\* .1 14. Copper systems; erosion of natural deposits: leaching from wood preservatives

16. Fluoride	Y	2011	4.19	.486 — 4.19	ppm	4		Erosion of natural deposits; water additive which promotes strong teeth; discharge from fertilizer and aluminum factories
17. Lead	N	2010*	4	0	ppb	0	AL=15	Corrosion of household plumbing systems, erosion of natural deposits
Disinfect	ion By	-Produc	ts					
82. TTHM [Total trihalomethane:	N s]	2008*	9.45	No Range	ppb	0		80 By-product of drinking water chlorination.
Chlorine	Y	2011	1	1 – 1.06	ppm	0	MDRL =	4 Water additive used to control microbes

<sup>\*</sup> Most recent sample. No sample required for 2011.

Inorganic Contaminants:

(17) Fluoride. Some people who drink water containing fluoride in excess of the MCL over many years could get bone disease, including pain and tenderness of the bones. Children may get mottled teeth.

We are required to monitor your drinking water for specific constituents on a monthly basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. In an effort to ensure systems complete all monitoring requirements, MSDH now notifies systems of any missing samples prior to the end of the compliance period. In August 2011, we did not complete monitoring or testing for chlorine and therefore, cannot be sure of the quality of our drinking water during that time. We were required to take 5 samples and one sample was missed labeled resulting in a monitoring violation. The system has been returned to compliance and has taken steps in assuring this does not occur again. Also during August 2011, our system exceeded the standard of MCL for Fluoride. The standard is 4.0 mg/l and one of our sample tested 4.19 mg/l. We have since taken samples monthly and quarterly at this location and the results indicate that we have remained below the MCL.

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Our Water Association is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at http://www.epa.gov/safewater/lead. The Mississippi State Department of Health Public Health Laboratory offers lead testing. Please contact 601.576.7582 if you wish to have your water tested.

All sources of drinking water are subject to potential contamination by substances that are naturally occurring or man made. These substances can be microbes, inorganic or organic chemicals and radioactive substances. All drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline at 1-800-426-4791.

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by cryptosporidium and other microbiological contaminants are available from the Safe Drinking Water Hotline 1-800-426-4791.

### \*\*\*\*\* MESSAGE FROM MSDH CONCERNING RADIOLOGICAL SAMPLING\*\*\*\*\*

In accordance with the Radionuclides Rule, all community public water supplies were requires to sample quarterly for radionuclides beginning January 2007 – December 2007. Your public water supply completed sampling by the scheduled deadline; however, during an audit of the Mississippi State Department of Health Radiological health laboratory, the Environmental Protection Agency (EPA) suspended analyses and reporting of radiological compliance samples and results until further notice. Although this was not the result of inaction by the public water supply, MSDH was required to issue a violation. This is to notify you that as of this date, your water system has not completed the monitoring requirements. The Bureau of Public Water Supply has taken action to ensure that your water system be returned to compliance by March 31, 2013. If you have any questions, please contact Melissa Parker, Deputy Director, Bureau of Public Water Supply, at 601.576.7518.

To comply with the "Regulation Governing Fluoridation of Community Water Supplies", our system is required to report certain results pertaining to fluoridation of our water system. The number of months in the previous calendar year that average fluoride sample results were within the optimal range of 0.7-1.3 ppm was 11. The percentage of fluoride samples collected in the previous calendar year that was within the optimal range of 0.7-1.3 ppm was 69%.

The Glendale Utility District works around the clock to provide top quality water to every tap. We ask that all our customers help us protect our water sources, which are the heart of our community, our way of life and our children's future. This report will not be mailed to customers. A copy will be available in the office.

φ/4,995. now **Ф**64,995. 601-271-7355

# 2011 Annual Drinking Water Quality Report Glendale Utility District

PWS#: 0180007 May 2012

We're pleased to present to you this year's Annual Quality Water Report. This report is designed to inform you about the quality water and services we deliver to you every day. Our constant goal is to provide you with a safe and dependable supply of drinking water. We want you to understand the efforts we make to continually improve the water treatment process and protect our water resources. We are committed to ensuring the quality of your water. Our water source is from three wells drawing from the Catahoula Formation and Lower Catahoula Formation Aquifers.

The source water assessment has been completed for our public water system to determine the overall susceptibility of its drinking water supply to identified potential sources of contamination. The general susceptibility rankings assigned to each well of this system are provided immediately below. A report containing detailed information on how the susceptibility determinations were made has been furnished to our public water system and is available for viewing upon request. The wells for the Glendale Utility District have received a moderate susceptibility ranking to contamination.

If you have any questions about this report or concerning your water utility, please contact Janice Strack at 601-583-0647. We want our valued customers to be informed about their water utility. If you want to learn more, please attend any of our regularly scheduled meetings. They are held on the second Thursday of

We routinely monitor for constituents in your drinking water according to Federal and State laws. This table below lists all of the drinking water contaminants that we detected during the period of January 1st to December 31st, 2011. In cases where monitoring wasn't required in 2011, the table reflects the most recent results. As water travels over the surface of land or underground, it dissolves naturally occurring minerals and, in some cases, radioactive materials and can pick up substances or contaminants from the presence of animals or from human activity; microbial contaminants, such as viruses and bacteria, that may come from up substances or contaminants from the presence of animals or from numan activity; nucrobial contaminants, such as viruses and pacteria, that may come from sewage treatments plants, septic systems, agricultural livestock operations, and wildlife; inorganic contaminants, such as salts and metals, which can be naturally occurring or result from urban storm-water runoff, industrial, or domestic wastewater discharges, oil and gas production, mining, or farming; pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm-water runoff, and residential uses; organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations and septic systems; radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities. In order to ensure that tap water is safe to drink, EPA prescribes regulations that limit the amount of certain contaminants in water provided by public water systems. All drinking water, including bottled drinking water, may be reasonably expected to contain at least small amounts of some constituents. It's important to remember that the presence

In this table you will find many terms and abbreviations you might not be familiar with. To help you better understand these terms we've provided the following

Action Level - the concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

Maximum Contaminant Level (MCL) - The "Maximum Allowed" (MCL) is the highest level of a contaminant that is allowed in drinking water. MCLs are set

Maximum Contaminant Level Goal (MCLG) - The "Goal" (MCLG) is the level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Parts per million (ppm) or Milligrams per liter (mg/l) - one part per million corresponds to one minute in two years or a single penny in \$10,000.

Parts per billion (ppb) or Micrograms per liter - one part per billion corresponds to one minute in 2,000 years, or a single penny in \$10,000,000.

				Range of Detects	T RESU	MCLG	MCL	Likely Source of Contamination
Contaminant	Violation Y/N	Date Collected	Level Detected	or # of Samples Exceeding MCL/ACL	amples   Measurement   ling			Contamination
Inorganic (	Contam	inants	Service Services			1.7	- т	Discharge of drilling wastes;
10. Barium	N	2011	.005	.002005	ppm	2	2	discharge from metal retineries; erosion of natural deposits
	N	2011		9-1	ppb	100	100	Discharge from steel and pulp mills; erc sion of natural deposits
13. Chromium	N	2010*	1	0	ppm	1.3	AL=1.3	Corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives
14. Copper 16. Fluoride	Y	2010	4.19	.486 - 4.19	ppm	-4	4	Erosion of natural deposits; water additionable which promotes strong teeth; discharge from fertilizer and aluminum factories
	N	2010*	4	0	ppb	0	AL=15	Corrosion of household plumbing systems, erosion of natural deposits
17. Lead  Disintection			<u>                                     </u>			<u> </u>	80	
82. TTHM (Total	N	2008*	9.45	No Range	ppb	0	80	chlorination
trihalomethanes] Chlorine	Y	2011	1	1 - 1.06	ppm	0	MDRL=4	Water additive used to control microbes

Most recent sample. No sample required for 2011.

(17) Fluoride. Some people who drink water containing fluoride in excess of the MCL over many years could get bone disease, including pain and tenderness of bones. Children may get

We are required to monitor your drinking water for specific constituents on a monthly basis. Results of regular monitoring are an indicator of whether or not we are required to monitor your drinking water for specific constituents on a monthly basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. In an effort to ensure systems complete all monitoring requirements, MSDH now notifies systems of any missing our drinking water meets health standards. In an effort to ensure systems complete monitoring or testing for chlorine and therefore, cannot be sure of the samples prior to the end of the compliance period. In August 2011, we did not complete monitoring or testing for chlorine and therefore, cannot be sure of the quality of our drinking water during that time. We were required to take 5 samples and one sample was missed labeled resulting in a monitoring violation. The quality of our drinking water during that time. We were required to take 5 samples and one sample was missed labeled resulting in a monitoring violation. quanty or our drinking water during that time, we were required to take 3 samples and one sample was missed labeled resulting in a monitoring violation. The system has been returned to compliance and has taken steps in assuring this does not occur again. Also during August 2011, our system exceeded the standard of MCL for Fluoride. The standard is 4.0 mg/l and one of our sample tested 4.19 mg/l. We have since taken samples monthly and quarterly at this location and the results indicate that we have remained below the MCL.

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Our Water Association is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by the large responsible for providing high quality drinking water is primarily from the control of the variety of materials used in plumbing components. cannot control the variety of materials used in plumoing components. When your water has been sitting for several nours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the may wish to have your water tested. The Mississippi State Department of Health Public Health Laboratory offers lead testing. Please contact 601-576-7582 if you wish to have your water tested.

All sources of drinking water are subject to potential contamination by substances that are naturally occurring or man made. These substances can be microbes, inorganic or organic chemicals and radioactive substances. All drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline at 1-800-426-4791.

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with a cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and cancer undergoing chemotherapy, persons who have undergone below a special people with HIV/AIDS or other immune system disorders, some elderly, and cancer undergoing the persons who have undergone below the special people with HIV/AIDS or other immune system disorders, some elderly, and cancer undergoing the persons who have undergone below the special people with HIV/AIDS or other immune system disorders, some elderly, and cancer undergoing the persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and cancer undergoing the persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and cancer undergoing the persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and cancer undergoing the people with HIV/AIDS or other immune system disorders. on appropriate means to lessen the risk of infection by cryptosporidium and other microbiological contaminants are available from the Safe Drinking Water Hotline 1-800-426-4791.

## \*\*\*\*\* A MESSAGE FROM MSDH CONCERNING RADIOLOGICAL SAMPLING\*\*\*\*\*

\*\*\*\*\*A MESSAGE FROM MSDH CONCERNING RADIOLOGICAL SAMPLING\*\*\*\*\*
In accordance with the Radionuclides Rule: all community public water supplies were required to sample quarterly for radionuclides beginning January 2007 - December 2007. Your public water supply completed sampling by the scheduled deadline, however, during an audit of the Mississippi State Department of December 2007. Your public water supply completed sampling by the scheduled deadline, however, during an audit of the Mississippi State Department of Pealth Radiological health laboratory, the Environmental Protection Agency (EPA) suspended analyses and reporting of radiological compliances samples and Health Radiological health laboratory, the Environmental Protection Agency (EPA) suspended analyses and reporting of radiological compliances samples and Health Radiological health laboratory, the Environmental Protection Agency (EPA) suspended analyses and reporting of radiological compliances samples and Health Radiological health laboratory, the Environmental Protection Agency (EPA) suspended analyses and reporting of radiological compliances samples and Health Radiological health laboratory, the Environmental Protection Agency (EPA) suspended analyses and reporting of radiological compliances samples and Health Radiological health laboratory, the Environmental Protection Agency (EPA) suspended analyses and reporting of radiological compliances samples and Health Radiological health laboratory, the Environmental Protection Agency (EPA) suspended analyses and reporting of radiological compliances samples and Health Radiological health laboratory, the Environmental Protection Agency (EPA) suspended analyses and reporting of radiological compliances samples and Health Radiological health Radiolog Water Supply, at 601-576-7518.

To comply with the "Regulation Governing Fluoridation of Community Water Supplies," the GLENDALE UTILITY DISTRICT is required to report certain results pertaining to fluoridation of our water system. The number of months in the previous calendar year that average fluoride sample results were within the optimal range of 0.7-1.3 ppm was 11. The percentage of fluoride samples collected in the previous calendar year that was within the optimal range of 0.7-1.3

The Glendale Utility District works around the clock to provide top quality water to every tap. We ask that all our customers help us protect our water sources, which are the heart of our community, our way of life and our children's future. This report will not be mailed to customers. A copy will be available in the office.

SRVC NEW RDG LAST RDG

302830

Wat

SEWER

USED

1460

CHARGES

11.00

FRESURILL FIRST-CLASS MAIL U.S. POSTAGE PAID PERMIT NO. 66 HATTIESBURG, MISS

PLEASE BRING THIS ENTIRE BILL TO OFFICE OR MAIL THIS STUB WITH YOUR PAYMENT

SRVC ADDR 34 E	ATONVILLE ROAD
ACCOUNT# 365	ROUTE <sup>2</sup>
NOW DUE DAT	E DUE REMIT AFTER DUE DATE
21.00 q6/1	5/12 23.10

BLOUNT, JOE WAYNE

34 EATONVILLE ROAD HATTIESBURG MS 39401

FIRE DEPT. DONATION \$5 CCR REPORT AVAILABLE IN OFFICE

301370

ROUTE	METTER#	NOW DUE	PAY EARLY SAVE THIS	REMIT AFTER Due date
2	365	21.00	2.10	23.10
AVECENT	365			

**GLENDALE UTILITY DISTRICT** 

(601) 583-0647

2805 GLENDALE AVENUE

HATTIESBURG, MISSISSIPPI 39401

REQUESTED READ DATE CODE 05/16/12 1

RETURN SERVICE

USED CHARGES SRVC NEW RDG LAST RDG  $16.70 \\ 12.54$ 3900 Wat 445000 441100

SEWER

FIRE DEPT. DONATION \$5 CCR REPORT AVAILABLE IN OFFICE

-	ROUTE	METER#	KOW DUE	PAY/EARLY SAVE THIS	REMIT AFTER DUE DATE
	2	366	29.24	2.92	32.16
	ACCT	366			;

PRESORTED FIRST-CLASS MAIL U.S. POSTAGE PAID PERMIT NO. 66 HATTIESBURG, MISS.

PLEASE BRING THIS ENTIRE BILL TO OFFICE OR MAIL THIS STUB WITH YOUR PAYMENT

SRVC ADDR 7 TRIGGS	LANE
ACCOUNT# 366	२०७७=२
NOW DUE DATE DUE	REMIT AFTER DUE DATE
29.24 06/15/12	32.16

FUNDERBURK, CHUCK

7 TRIGGS LANE HATTIESBURG MS 39401

**GLENDALE UTILITY DISTRICT** 

(601) 583-0647

2805 GLENDALE AVENUE

HATTIESBURG, MISSISSIPPI 39401

RETURN SERVICE REQUESTED

READ DATE CODE 05/16/12

SRVC	NEW RDG	LASTRIDG	USED	CHARGES
Wat SEWER	523980	520730	3250	$14.75 \\ 11.07$

FIRE DEPT. DONATION \$5 CCR REPORT AVAILABLE IN OFFICE

[5(0)U)]=	METER#	N(O)W D)UE	PAY EARLY SAVE THIS	REMIT AFTÉR DUE DATE
2	367	25.82	2.58	28.40
ACCOUNT	367			

PRESORTED FIRST-CLASS MAIL U.S. POSTAGE PAID PERMIT NO. 66 HATTIESBURG, MISS

PLEASE BRING THIS ENTIRE BILL TO OFFICE OR MAIL THIS STUB WITH YOUR PAYMENT

SRVC ADDR 11	TRIGGS	LANE
ACCOUNT# 36	7	K000155
	DATIEIDUIE	REMIT AFTER DUE DATE
25.82 06	/15/12	28.40

DIXON, RONNIE

11 TRIGGS LANE HATTIESBURG MS 39401